

BETA VERSION PROCESSING SYSTEM**ABSTRACT**

5 A method and implementing system are provided in which
customers of an Application Service Provider (ASP) are
enabled to access an upgraded version of a software
application being used by the customer without interfering
with the use and access by the customer of the current
10 version of the software application for which the upgrade is
offered. In an exemplary embodiment, a customer is notified
that an upgraded version of an application accessed by the
customer is available for testing. The customer is enabled
to input whether the customer wishes to test the upgraded
15 application version. If the customer selects to test the
upgraded version, the customer is made aware of an upgrade
site or address which is arranged to host the upgrade. The
customer is further enabled to access the upgrade site to
access and test the upgraded application. The
20 customer/tester is also enabled to provide feedback to the
ASP regarding the features and feasibility of the upgraded
application, and the feedback is automatically analyzed to
make a determination as to the release-readiness of the
upgrade software.

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